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Teme: Air Serbia

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1791



The experience onboard Air Serbia's A319 and ATR72-600 from Oslo to Budapest via Belgrade.

Trip Report Created by CD's Aviation Overall the trip went fairly smoothly, although I do think there's some room for improvement as far as Air Serbia is concerned. They did serve complimentary snacks and water, and although the service was basic, it's still more than you can expect from certain European legacy airlines (e.g. Iberia or Brussels Airlines, where you get absolutely nothing). Aside from that, the first flight was well on time, the cabins on both aircraft were clean, legroom was good, and there was an inflight magazine on board. Transferring at Belgrade airport also went very swiftly, as despite the airport having expanded significantly in recent years, it remains fairly compact - plus, there's no need to go through security if you're connecting there on your journey from one Schengen country to another. With that being said, I wasn't all that impressed by the crew on either flight, and while they seemed friendly enough, I found them to be neither attentive nor service-oriented. For instance, when I first tried to purchase something from the BoB menu on the OSL-BEG flight, they ignored me. Furthermore, I don't get Air Serbia's hardline stance towards photography and videography of the cabin. Other than that, the cabins themselves offer little in terms of amenities besides the "Elevate" inflight magazine - for instance, the A319 didn't feature WiFi or charging ports. In addition, the BEG-BUD flight was delayed, and no explanation or apology whatsoever was provided by the crew. Granted, it was only a minor delay, but still - a delay is a delay. Without further ado, enjoy the video! Share your travel experience by submitting a trip report to exyu@exyuaviation.com

